

# UiPath Insights Cloud Accessibility Conformance Report

## WCAG Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** Insights Cloud v2021.10

**Report Date:** 10/05/2021

**Product Description:** Insights provides an Orchestrator-integrated platform for data modeling and analytics using any combination of available business metrics and operational insights. Using custom-designed dashboards to visualize company data across desired metrics, it enables you to discover new analytical insights, track performance indicators and be alerted of errors or anomalies.

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**Notes:** Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases. Functions and critical user paths tested were: My Dashboards, Tenant, UiPath Templates, Processes, Queues, and Robots.

**Evaluation Methods Used:** New Edition's Test Process for WCAG 2.1 AAA was used (based on Trusted Tester v5, WCAG 2.0 AAA, WCAG 2.1 A-AAA, and Section 508 Web testing). The following testing tools were used on a Windows 10 desktop: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2020.4, external keyboard, 1.4.12 Text Spacing Bookmarklet, and ANDI.

Testing was performed by Trusted Testers from New Editions Consulting, Inc.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (Yes)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports	
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Partially Supports	<p>All of the form fields within the pop-up window (which appears when the alerts button is selected in any of the subcategories) are missing accessible names and descriptions.</p> <p>The “Create Dashboard” form field does not have an accessible name.</p> <p>The close button "X" for the “create dashboard” pop-up window does not have an accessible name.</p> <p>The “Search” Button under the "My Dashboard", "Tenant", and "UiPath Templates" sections does not have an accessible name.</p>
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	
<a href="#">1.4.2 Audio Control</a> (Level A)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.1.1 Keyboard</a> (Level A)	Partially Supports	<p>When a user enters a category (such as Processes, Queues, or Robots), the subcategories, such as "# of Processes Ran" under the Processes page, have buttons on the top right (alerts and tile action buttons) that cannot be accessed using keyboard only. This is a global issue with buttons.</p> <p>Globally, when an active button is hovered over with a mouse, a tooltip/title message appears that says the name of the category and/or "UiPath" but the title doesn't appear when the button receives keyboard focus.</p>
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Not Applicable	
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Does Not Support	The website times out and the user is logged out without having an option to turn off, adjust, or extend the time.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Not Applicable	
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Not Applicable	
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Supports	A skip link is not provided to skip repetitive content on each page (such as the left sidebar menu). However, each page does have programmatic headings that can be accessed to skip repetitive content.
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	
<a href="#">2.4.3 Focus Order</a> (Level A)	Partially Supports	Since the content within the iFrames (Processes, Queues, Robots) is not keyboard accessible (a mouse must be used in order to access the content), the meaning and operability of the application is significantly altered.
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Supports	
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Partially Supports	Some form fields use placeholder text inside the text box as their label; when the form field has focus, the visible label disappears and is not provided in an alternate method.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Not Applicable	
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	
<a href="#">3.2.2 On Input</a> (Level A)	Supports	
<a href="#">3.3.1 Error Identification</a> (Level A)	Not Applicable	
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	
<a href="#">4.1.1 Parsing</a> (Level A)	Support	
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Partially Supports	When a user selects one of the buttons to open a category (such as Processes, Queues, or Robots), the subcategories (such as # of processes ran, avg job duration, etc.) are embedded in an iframe. The title of the iframe (dashboard_frame) is not fully descriptive.  See also Success Criteria 1.1.1 and 1.3.1.

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not Applicable	
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Partially Supports	The blue (#178BCA) and gold (#C97903) text under the Total Utilization (hour) subcategory fail color contrast. Blue on white has a contrast ratio of 3.8:1 and gold on white has a contrast ratio of 3.4:1.

Criteria	Conformance Level	Remarks and Explanations
		<p>The placeholder text for the "any value" field uses grey text (#ABBBCF) on a grey background (#F5F9FA) which has a contrast ratio of 1.8:1.</p> <p>When a user selects one of the buttons to open a category, such as Processes, Queues, or Robots, the grey text (#ABB4B8) used on a white background (#FFFFFF) in all of the subcategories has a contrast ratio of 2.1:1. This gray failure occurs globally.</p> <p>When a user selects one of the buttons to open a category, such as Processes, Queues, or Robots, active buttons use blue text (#0070F3) on a blue background (#DCEAF7) which has a contrast ratio of 3.7:1. When hovered over with a mouse or when it receives keyboard focus, the background becomes a darker blue (#CDE1F5) which has a contrast ratio of 3.4:1.</p> <p>When a user selects one of the buttons to open a category, such as Processes, Queues, or Robots, the grey text (#8B959B) used globally on the main grey user interface background (#F5F9FA) has a contrast ratio of 2.9:1.</p>
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Does Not Support	When zoomed in at 400%, the application is not functional. A user is unable to scroll through all of the content and content is lost at this magnification.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Partially Supports	When a user selects a category (such as Processes, Queues, or Robots) there are button on the top right of the page (Reload, Hide Filters, Dashboard Actions). Those icon buttons are grey (#B0B7BB) on a grey

Criteria	Conformance Level	Remarks and Explanations
		background (#F5F9FA) which has a contrast ratio of 1.9:1.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Supports	
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Partially Supports	There is a loss of visual focus when using a keyboard to tab through the page. After you tab away from the Search Button, there is a loss of focus for one tab before focus reappears on the Processes button.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Not Applicable	
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Not Applicable	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Supports	
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Not Applicable	

**Table 3: Success Criteria, Level AAA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	Not Applicable	
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	Not Applicable	
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	Not Applicable	
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	Not Applicable	
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)	Supports	
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)	Partially Supports	When a tab is hovered over with a mouse, such as the My Dashboards tab in the screenshot, the grey text (#526069) is on a light blue background (#ECF5FF) which has a contrast ratio of 5.9:1. When a tab receives

Criteria	Conformance Level	Remarks and Explanations
		<p>keyboard focus, such as the Tenant tab in the screenshot, the grey text is on a blue background (#D9E8FA) which has a contrast ratio of 5.2:1. When a selected tab is hovered over with a mouse, the blue text (#0067DF) is on a light blue background (#ECF5FF) which has a contrast ratio of 4.8:1.</p> <p>When a tab is unselected, such as My Dashboards and Tenant in the screenshot, the text is grey (#526069) on a white background (#FFFFFF) which has a contrast ratio of 6.5:1. When a tab is selected, such as UiPath Templates in the screenshot, the text becomes light blue (#0067DF) on a white background which has a contrast ratio of 5.2:1.</p> <p>The grey text (#4F5C65) on a white background (#FFFFFF) used, such as Processes in the screenshot, has a contrast ratio of 6.9:1. When any of the buttons, such as Queues in the screenshot, is hovered over with a mouse, the background becomes light grey (#F6F6F6) which has a contrast ratio of 6.4:1. When any of the buttons receives keyboard focus, such as Robots in the screenshot, the background becomes dark grey (#E1E1E1) which has a contrast ratio of 5.3:1.</p> <p>See also Success Criteria 1.4.3.</p>
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	Not Applicable	
<a href="#">1.4.8 Visual Presentation</a> (Level AAA)	Not Applicable	
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)	Supports	
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Partially Supports	See Success Criteria 2.1.1.
<a href="#">2.2.3 No Timing</a> (Level AAA)	Supports	
<a href="#">2.2.4 Interruptions</a> (Level AAA)	Not Applicable	



Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)	Supports	
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only)	Does Not Support	The website times out and logs the user out without providing an option to turn off, adjust, or extend the time.
<a href="#">2.3.2 Three Flashes</a> (Level AAA)	Not Applicable	
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only)	Not Applicable	
<a href="#">2.4.8 Location</a> (Level AAA)	Supports	
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)	Supports	
<a href="#">2.4.10 Section Headings</a> (Level AAA)	Supports	
<a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only)	Supports	
<a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 only)	Supports	
<a href="#">3.1.3 Unusual Words</a> (Level AAA)	Not Applicable	
<a href="#">3.1.4 Abbreviations</a> (Level AAA)	Not Applicable	
<a href="#">3.1.5 Reading Level</a> (Level AAA)	Not Applicable	
<a href="#">3.1.6 Pronunciation</a> (Level AAA)	Not Applicable	
<a href="#">3.2.5 Change on Request</a> (Level AAA)	Supports	
<a href="#">3.3.5 Help</a> (Level AAA)	Not Applicable	
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)	Not Applicable	

## Legal Disclaimer (Company)

These results reflect sample accessibility testing for a set of critical user paths. Every element was not evaluated for accessibility.